



L O R T E C H N O L O G I E S

Advanced Technology Solutions

Harnessing artificial intelligence to transform how
your business operates.



lortechnologies.com

THE VISION

Unlock the future with artificial intelligence

Our Advanced Technology Solutions division leads the charge in harnessing the power of AI to transform how businesses operate. From smart assistants to intelligent automation, we design and deploy tailored AI tools that meet your exact business goals.

WHAT WE OFFER

Tailored AI solutions for every business need

01

Chat

Intelligent chat assistants that guide customers and resolve enquiries across your digital channels.

02

Telephone

Voice-driven AI assistants that handle calls naturally and keep your lines responsive around the clock.

03

Bespoke

Custom-built AI tools designed and deployed to meet your exact business goals.

AI ASSISTANTS — READY TO GO

Always-on chat that never misses an opportunity

Pre-built assistants designed for instant deployment, handling customer interactions across multiple channels, 24/7.

- ☺ Sales chat that guides customers to the products they need
- ☺ General enquiry chats and FAQ management
- ☺ Scheduling appointments and managing bookings
- ☺ Automated help desk with fault identification and resolution

AI TELEPHONE ASSISTANTS — ALWAYS CONNECTED

Missed calls are missed opportunities

Our AI Telephone Assistants answer your business calls after hours, guide clients through your processes, resolve queries, and manage sales calls—so you're always connected. A telephone assistant is a persona that can:

- ⌚ Automated customer service and support.
- ⌚ Call routing and qualification.
- ⌚ Integration with CRM systems.
- ⌚ Appointment scheduling and reminders.
- ⌚ Multi-language support.
- ⌚ Real-time transcription and analytics.

BESPOKE AI ASSISTANTS — TAILORED TO YOU

Custom-built for your unique challenges

Have a unique process, workflow, or challenge? Our Bespoke AI Assistants are custom-built to suit your business needs. We consult, design, and implement AI solutions that automate your processes, enhance efficiency, and drive measurable results — including, but not limited to:

- ☹ Process or approval workflow automation.
- ☹ Data extraction, analysis, validation, and reporting automation.
- ☹ Stock management and inventory alerts.
- ☹ Mundane manual tasks automated — creating more productive capacity for teams.
- ☹ Legal reference assistants.
- ☹ And many more...

THE IMPACT

Clear, impactful results without the complexity

Faster service

Instant, around-the-clock responses keep customers engaged at every touchpoint.

Sharper insights

Every interaction becomes data that sharpens how you understand and serve your market.

Greater efficiency

Intelligent automation handles routine work so your team can focus on what matters.

TRUSTED & ACCREDITED

Backed by industry recognition

SAAIA Member

A proud member of the South African Artificial Intelligence Association.

C2 Technologies Group

Part of the C2 Technologies Group, delivering technology solutions at scale.

The future is here now

Achieve clear, impactful results without the complexity.
Let's build your tailored AI solution together.

VISIT

lortechnologies.com

CONTACT US

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